

Product/Process Change Notice

Dear Valued Customer,

This letter is to inform you of changes to products that you have purchased in the last 18 months. The purpose of this communication is to notify you of two upcoming product changes to our WOLF® Microfluidic Sorting Cartridges. Part I of this product change notice will provide information related to a change in labeling associated with cartridge serialization for complete component traceability. Part II of this notice will provide information regarding an upcoming design change to our WOLF Microfluidic Sorting Cartridges.

Part I: WOLF Microfluidic Sorting Cartridge Labeling

Description of Change

All of our cartridge products will be moving from a 9-digit serial number (e.g., 123 456 789) to a 23-digit serial number to support complete component traceability.

Reason for Change

The new 23-digit label serialization is a part of our commitment to continued quality improvement providing complete traceability of all components used in cartridge manufacturing.

Impact

All WOLF Cell Sorter systems come standard with a barcode scanner capable of reading the new 23-digit label serialization barcode.

WOLF G2 Cell Sorters utilize RFID technology to capture cartridge information and do not require the use of a barcode scanner.

Products Affected

Catalog No.	Description
150410	WOLF Microfluidic Sorting Cartridge, Bulk (10 Pack)
150404	WOLF Microfluidic Sorting Cartridge, Bulk (3 Pack)
150411	WOLF Microfluidic Sorting Cartridge, Single-Cell (10 Pack)
150405	WOLF Microfluidic Sorting Cartridge, Single-Cell (3 Pack)

Date of label Change

Customers may start receiving cartridge with the new 23-digit serialization label during the **month of June 2023** depending on inventory levels.

Reliability/Qualifications Summary

The new cartridge label has been tested for label utility and performance.

Statement of Equivalency

The new 23-digit label provides complete traceability of all components used to manufacture our cartridge products and presents no change to product performance.

Part II: WOLF Microfluidic Sorting Cartridges

Description of Change

A portion of our cartridge manufacturing process required the use of a film that was prone to surface defects. The new cartridge design eliminates the use of the film, allowing for a more consistent product.

Reason for Change

The new cartridge design is more robust and eliminates the possibility for surface defects seen with the previous manufacturing method, creating a more consistent product.

Impact

Customers will see no difference in the performance of the new cartridge design. The new cartridge design is equivalent to or exceeds all product performance specifications

IMPORTANT: The new cartridge design will require **WOLFViewer Software Version 3.2 or higher**. You will be unable to use the new cartridges unless you have WOLFViewer 3.2 or higher installed. This version of software can be downloaded from the WOLF Users Knowledge Base at <https://nanocelllect.com/wolf-users-knowledge-base-login/>

Products Affected

Catalog No.	New Cat. No.	Description
150410	150512	WOLF Microfluidic Sorting Cartridge, Bulk (10 Pack)
150404	150511	WOLF Microfluidic Sorting Cartridge, Bulk (3 Pack)
150411	150502	WOLF Microfluidic Sorting Cartridge, Single-Cell (10 Pack)
150405	150501	WOLF Microfluidic Sorting Cartridge, Single-Cell (3 Pack)

Date of Change

We will continue to offer WOLF Microfluidic cartridge products until all remaining inventory is depleted, after which the current product will no longer be available. We estimate products will be exhausted by mid **July 2023**.

Reliability/Qualifications Summary

The new cartridge design has been subjected to and passed verification and validation testing that is standard for our cartridges.

Statement of Equivalency

The new cartridge design is equivalent to or exceeds the previous cartridge design in performance. There is no additional change to the type of materials used in the manufacturing of the new cartridges. There is no change to product expiration, storage requirements, or to your workflow.

Who to Contact with Questions

If you have any questions or concerns, please contact Patricia Sardina, Senior Product Manager at patricia.sardina@nanocelllect.com or your local sales representative.

NanoCollect's focus on continued process improvements is part of our commitment to providing our customers with quality products and services. While we regret any inconvenience this announcement may cause, we appreciate and value our business relationship and look forward to your continued interest in our products.