

# NanoCollect Qualification Services

## Our Commitment

NanoCollect is committed to providing you with the highest level of support and expertise for your cell sorting workflow. We are dedicated to delivering the very best solutions to help you improve the quality of your research.

Our Installation and Operational Qualification Services offer a full range of qualification capabilities that provide improved productivity and comprehensive documentation reports. Our Qualification Service Plans verify and document that your WOLF or WOLF G2 Cell Sorter systems, applicable accessories (N1 Single-Cell Dispenser and CS1 Chiller-Stirrer), and components are installed, operating, and performing according to the manufacturer's specifications. Our Qualification Services help reduce valuable time and resources associated with performing qualification services in-house.



### Excellence

Our Certified Field Service Engineers have unmatched experience and knowledge of WOLF systems.



### Convenience

Partner with one trusted service provider for all your system service needs at times that work best for you.



### Confidence

Gain peace of mind knowing that the work is performed to NanoCollect Biomedical, Inc. specifications.



### Transparency

With no hidden fees, reduce costs associated with performing in-house qualification.

## Qualification Service Plans

### Installation Qualification (IQ)

The IQ Protocol verifies and documents that all necessary WOLF Cell Sorter systems, accessories, and components required for operation are received and installed correctly in accordance with NanoCollect Biomedical, Inc. installation protocols performed by our certified Field Service Engineers.

IQ Protocol provides:

- Purchase Order and Service Contract Verifications
- Instrument and Documentation Verifications
- Environmental Conditions Verification
- Operating System and Firmware Version Verifications

### Operational Qualification (OQ)

The OQ Protocol documents and tests subsystems of the WOLF Cell Sorter systems, accessories, and components, including mechanical, electrical, and optical components, to verify that operating functions are in accordance with the WOLF Cell Sorter systems product operational specifications.

OQ Protocol provides:

- Pre-Operation Verifications
- Functional Verifications and Data Files
- Accessories System Verifications
- Data Files and Templates Saving Verifications



## IQ/OQ Intervals

Qualification Service	Qualification Recommended Intervals
Installation Qualification (IQ)	<ul style="list-style-type: none"> <li>• During the initial installation</li> <li>• After a relocation or reinstallation</li> <li>• After any signification lab changes (e.g., remodeling, construction, major electrical issues)</li> </ul>
Operational Qualification (OQ)	<ul style="list-style-type: none"> <li>• Following additions, changes, upgrades, repairs, or preventive maintenance to a unit</li> <li>• According to individual laboratory standard operating procedures</li> </ul>

## Ordering Information

Catalog Number	Qualification Service
188602	WOLF Installation Qualification (IQ) and Operational Qualification (OQ)
188606	WOLF Operational Qualification (OQ)
188607	WOLF G2 Installation Qualification (IQ) and Operational Qualification (OQ)
188608	WOLF G2 Operational Qualification (OQ)

For more information, visit [nanocellect.com](https://nanocellect.com) or email [info@nanocellect.com](mailto:info@nanocellect.com)