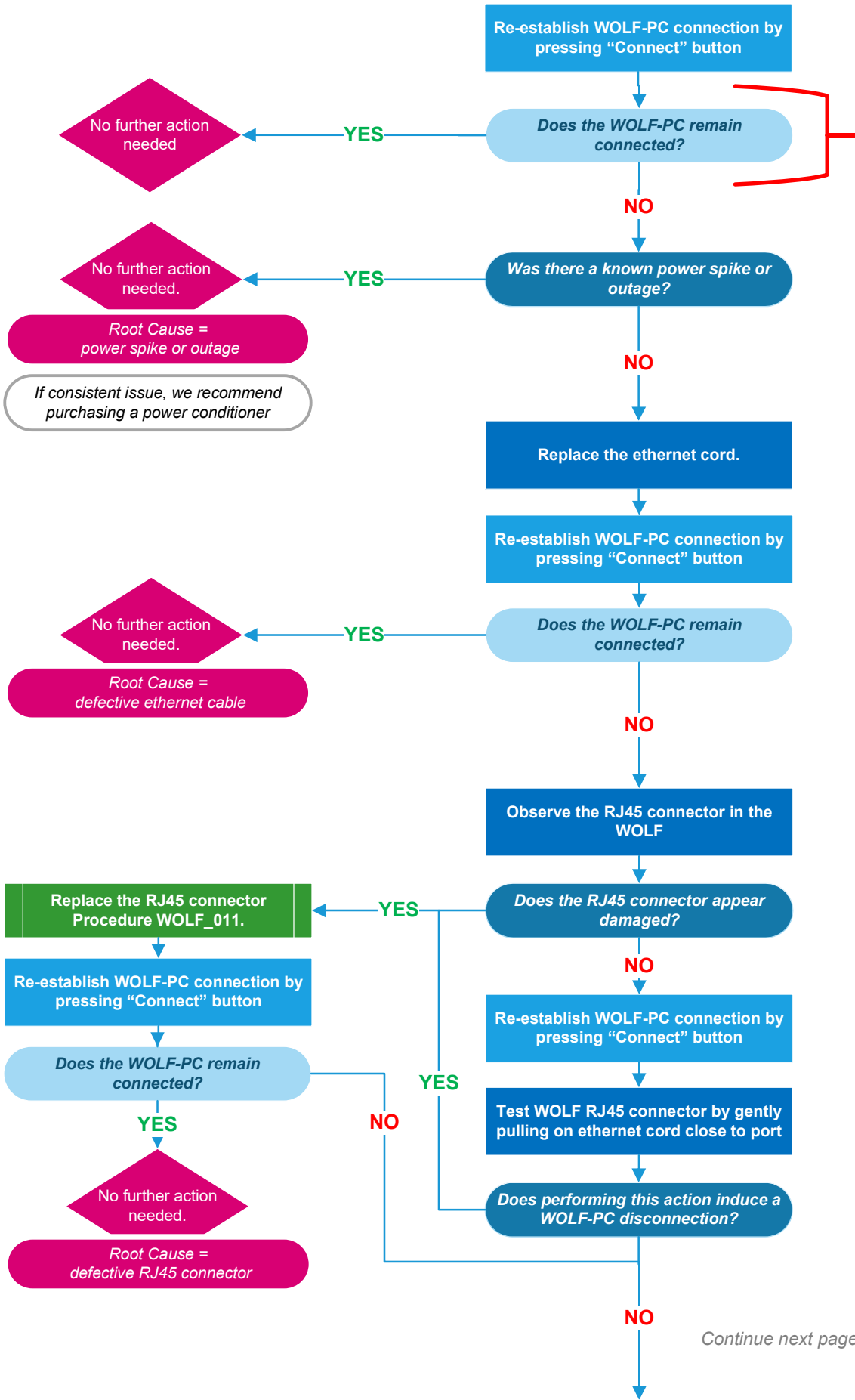


IMPORTANT REMINDER

This troubleshooting flowchart should be followed after experiencing a WOLF-PC disconnection.

Please make note of disconnection, and collect BundleDebug information & hs_err.log (if present)



Root Cause = power spike or outage

If consistent issue, we recommend purchasing a power conditioner

No further action needed.

Root Cause = defective ethernet cable

Replace the RJ45 connector Procedure WOLF_011.

Re-establish WOLF-PC connection by pressing "Connect" button

Does the WOLF-PC remain connected?

YES

No further action needed.

Root Cause = defective RJ45 connector

Continue next page

